

Jo Dando
Mitie Waste and Environmental Services Ltd
1st Floor, Block C,
The Chocolate Factory,
Keynsham,
Bristol,
BS31 2GN

Date: 27 October 2025

Our Ref: 271025 Grant
Letter

Dear Jo,

Mitie Waste and Environmental Services Ltd, Application for Water Services and Sewerage Services Licences

The Commission is pleased to confirm that a decision has been made to grant you a water services and a sewerage services licence as of today.

Please find attached copies of your licences. Please pay particular attention to the ordinary and standard conditions of each of your licences. It is imperative that you comply with the terms and conditions of your licences as any failure to do so will be subject to the enforcement mechanisms set out in Schedule 2 of the Water Services etc (Scotland) Act 2005.

In accordance with section 7(6) of the Water Services etc (Scotland) Act 2005 we are copying this letter and the licences to Scottish Water.

Yours sincerely,



David Satti
Chief Executive Officer

cc. Scottish Water